

Delivery Tips for Scout[®] GPS Link

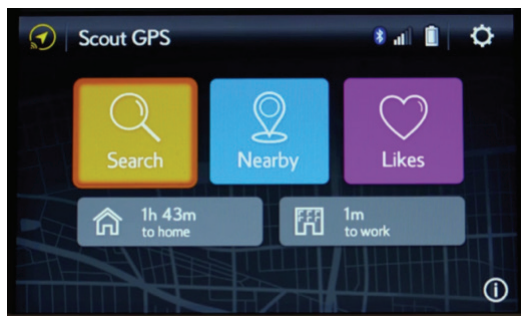
OVERVIEW

What it is

Scout GPS Link is a simple navigation option for Guests whose vehicles are equipped with Display Audio. It's a free app, found on the Apple App Store or Google Play, downloaded to the phone, which is then paired with the vehicle.

What it does

The system provides turn-by-turn route guidance. It has Real-Time Traffic, so it can re-route Guests if necessary. It's not as robust as our navigation system (e.g., it does not have moving maps), but it will display a static map when the vehicle is at least a mile from the destination.



Guests may enter a POI from five options on the main screen:

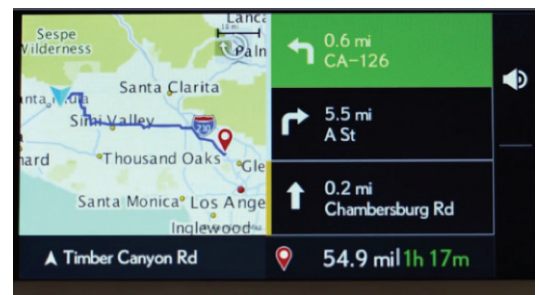
- Search
- Nearby (Points of Interest)
- Likes (Favorites - up to 48)
- Home
- Work

What your Guest will experience

The system connects your Guest's smartphone with the vehicle so that the display mirrors what appears on the app in their phone. This makes it much more convenient and because the vehicle display is close to the driver's line of sight, it helps to reduce distractions. Guests can still use their phones for calls, texts and more while the app is in use.

Guests can use the vehicle's controller or voice commands to operate the system.

Because it's a cloud-based app on their smartphone, Scout GPS Link updates automatically—Guests don't have to worry about updating maps or software.



PRIOR TO DELIVERY

- Ensure that your vehicle prep team has added Scout GPS Link to the vehicle's head unit.
- Help your Guest to download the Scout GPS Link to their smartphone.
- Assist your Guest in setting up his or her account through the mobile application (Note: it is quicker to enter home and work information through the mobile device).
- Refer to LexusLearn for details: <http://lexuslearn.com/documents/4997>



AT DELIVERY

1. Pair the Guest's phone with the vehicle via *Bluetooth*®.
2. Set up "Home" and "Work" POI information using the mobile app.
3. Connect their phone to the vehicle
 - Open the app on the phone
 - Go to Connected Navi
 - Accept the Terms and Conditions
4. Demonstrate some of the key features, such as how to search, find Point of Interest ("Nearby"), set a home destination, choose route options, etc.
5. Show them how to exit back to the main screen using the "X" at the top of the screen.
6. Have your Guest operate the system using both the Display Audio controller and voice commands.
7. Confirm Guest's understanding and answer any questions they may have.



POST-DELIVERY

Offer to send any additional information (such as a how-to video, information from the Explore MyLexus app, Quick Guides, etc.).

FAQ

Which vehicles will offer Scout GPS Link for 2017?

It will be available on 2017 IS, ES, RX, NX and RC vehicles with Display Audio only (not available with navigation).

Is there a charge for the app?

The app itself is free until 2023. Please note that the app does operate using the Guest's cell phone data plan.

Can Guests locate a POI even when they're not in the vehicle?

Yes. Guests may search for POI using the mobile app and add them to their "Likes" so that they may access them later in the vehicle.

After searching for the POI in the mobile app, they may also start route guidance, which will be transferred to the head unit in the vehicle once the phone pairs.